

## FY17 VA1432ZZ

**Building Details**

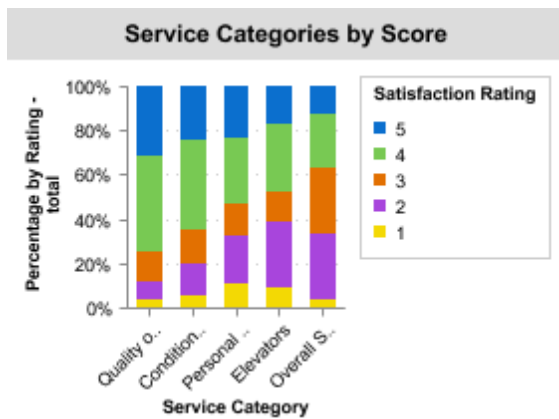
Location Code Plus	VA1432ZZ	TSS Result and Action Plan Name	FY17 VA1432ZZ
Building Name	POMPONIO PLAZA EAST	Building Address	1800 N KENT ST
Property Manager	Jeffrey Blake	City	ARLINGTON
Supervisor	Serita Robin	State	VA
Field Office	POTOMAC SERVICE CENTER	Occupancy	85
Service Center	POTOMAC SERVICE CENTER	Property Status	Leased
Region	11	Delegated Status	No
Fiscal Year	FY17		

**Overall Satisfaction**

Overall Satisfaction - Mean	3.12	Total # of Responses	81
Overall Satisfaction - % Satisfied	37.04%	Response Rate	95.29%
		% Know Who to Call	70.37%

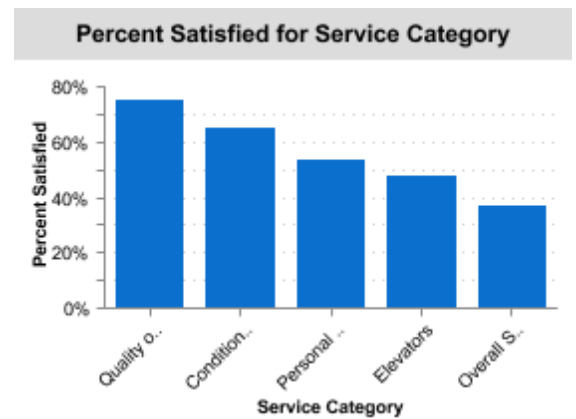
**Satisfaction by Service Category**

Quality of Cleanliness - Mean	3.76	Quality of Cleanliness - % Satisfied	70.99%
Condition of Facility - Mean	3.49	Condition of Facility - % Satisfied	61.73%
Personal Workspace - Mean	3.18	Personal Workspace - % Satisfied	50.62%
Elevators - Mean	3.05	Elevators - % Satisfied	45.68%
Security - Mean	4.02	Security - % Satisfied	75.31%
Meeting Space - Mean	2.38	Meeting Space - % Satisfied	34.57%



As of Today at 9:09 AM

Refresh



As of Today at 9:09 AM

Refresh

## Additional TSS Reports

[Comments Report](#)

[Overall Satisfaction Report](#)

[Service Categories by Agency](#)

## Action Plan Summary

### Action Plan Instructions

If you have questions on how to correctly create an Action Item or Plan please see the User Guide for the Property Manager, Supervisor, and Superuser - TSS Action Planning Application (<https://gsa.my.salesforce.com/06930000004IVsq>) or contact your Region's TSS Superuser.

Action Plan Status	Completed	Total Percent Complete	100.00%
In Progress Action Items	0	Total Action Items	2
Completed Action Items	2	Total Estimated Costs	\$0.00
Estimated Costs	\$0		
Estimated Deferred Costs	\$0		

Action Plan Summary working with FMS and the building contractors on the elevator and temperature issues

## For Regional Review

Title for Review

Associated Cost

Approved by Supervisor

Review Justification

## Administrative Information

Mark for Cancellation ☐

Owner Jeffrey T Blake

Explanation for Cancellation

Created By SNA SNayak, 6/5/2017 11:18 PM

Requires Supervisor Approval ☐

Last Modified By Jeffrey Blake, 3/7/2018 8:17 AM

## TSS Action Items Temperature

Status	Completed
Item Deferred	<input type="checkbox"/>
Service Category	Other
Issue Description	working with FMS and the engineers on the temperature issues
Issue Resolution	

---

#### Elevators

Status	Completed
Item Deferred	<input type="checkbox"/>
Service Category	Elevators
Issue Description	working with FMS and the elevator contractors on the elevator issues
Issue Resolution	

#### Approval History

12/13/2017 8:37 AM

---

Status	Approved
Assigned To	Jeffrey Blake
Actual Approver	Jeffrey Blake
Comments	

12/13/2017 8:37 AM

---

Status	Submitted
Assigned To	Jeffrey Blake
Actual Approver	Jeffrey Blake
Comments	

#### TSS Result and Action Plan History

3/7/2018 8:17 AM

---

User	Jeffrey Blake
Connection	
Action	Changed Action Plan Completed Date to 3/7/2018. Changed Action Plan Status from Approved to Completed.

12/13/2017 8:38 AM

---

User	Jeffrey Blake
Connection	
Action	Changed Action Plan Approved Date to 12/13/2017. Changed Action Plan Status from Submitted to Approved. Changed Action Plan Status from In Development to Submitted.

12/13/2017 8:37 AM

---

User	Jeffrey Blake
Connection	
Action	Changed Action Plan Summary.

12/13/2017 8:35 AM

---

User	Jeffrey Blake
Connection	
Action	Changed Action Plan Status from Assigned to In Development.

9/13/2017 8:39 AM

---

User	Ebony Freeman
Connection	
Action	Changed Occupancy from 70 to 85.

6/5/2017 11:18 PM

---

User	<b>SNA SNayak</b>
Connection	
Action	<b>Created.</b>

---

Copyright © 2000-2018 salesforce.com, inc. All rights reserved.

This page has an error. You might just need to refresh it. [Assertion Failed!: AuraClientService.loadClientLibrary(): ClientLibrary has not been registered: eclairng : undefined]